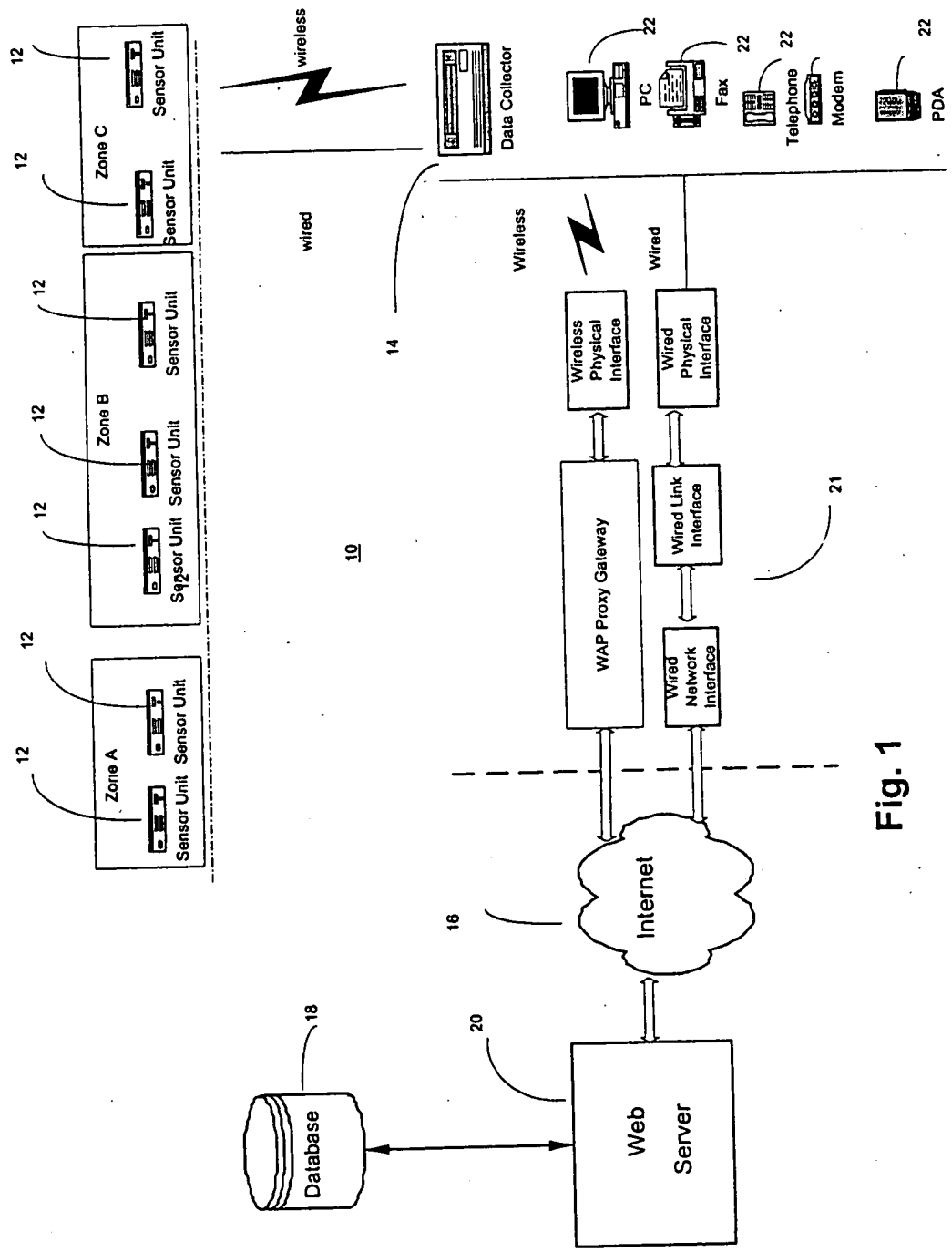


Fig. 1



16

INTERNET

22

Telephone

Automated Telephone
Response System

22

Personal Computer

Web Based Query and
Management Software

22

Fax

Faxback Service with
Several Pre-defined
Reports

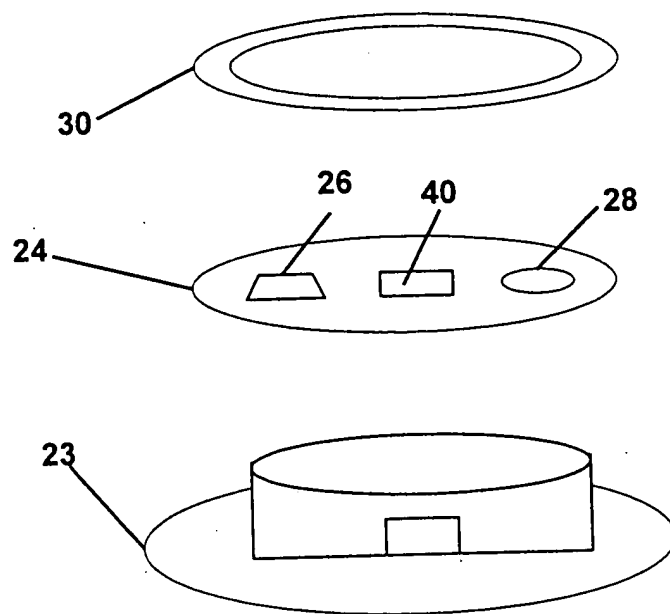
22

PDA

Downloadable Site
Statistics

User Interfaces

FIG. 2



12

FIG. 3

236228v1

236228v1

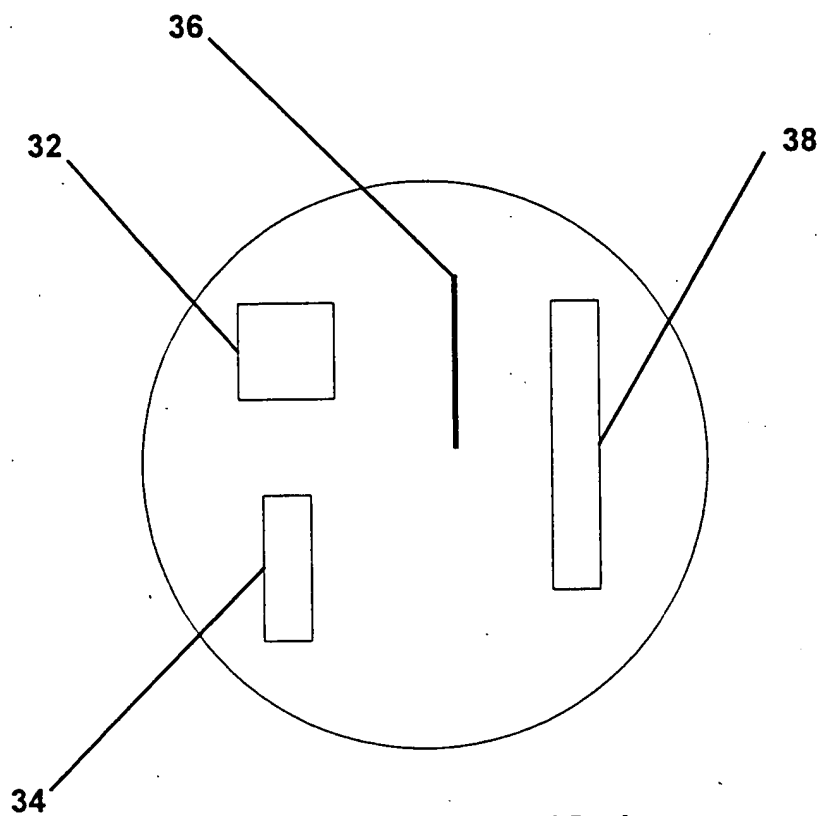


FIG. 4

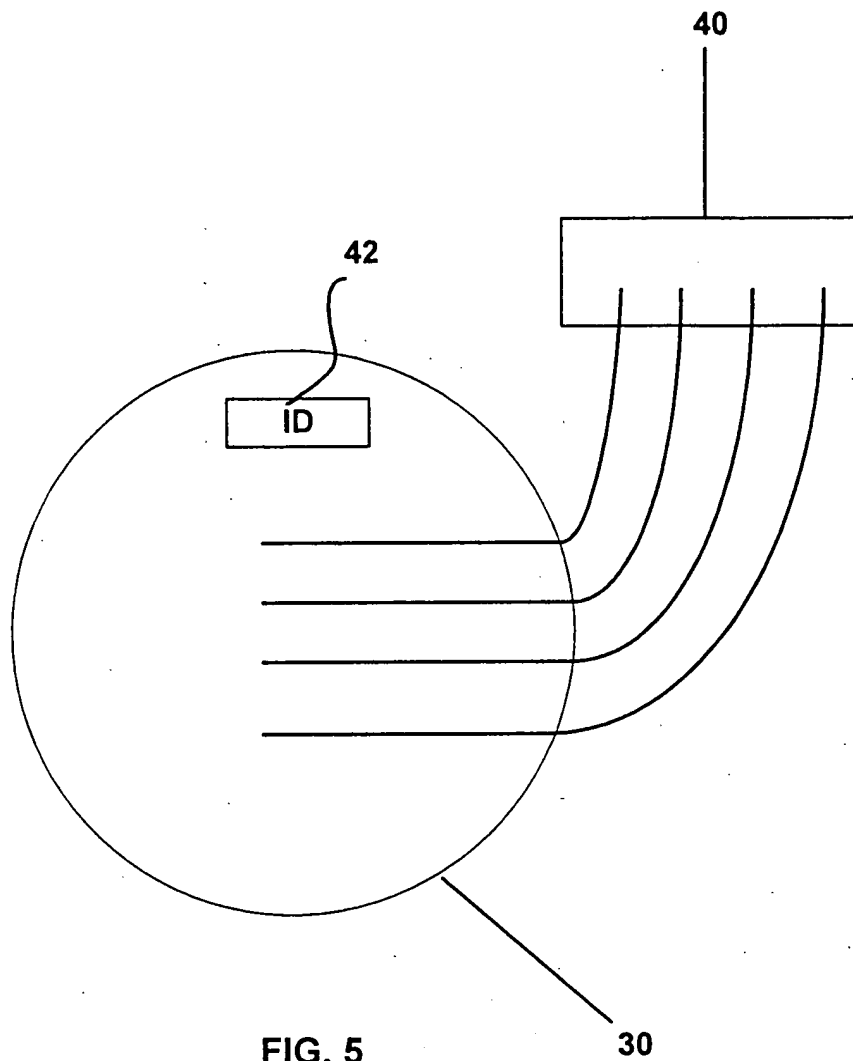


FIG. 5

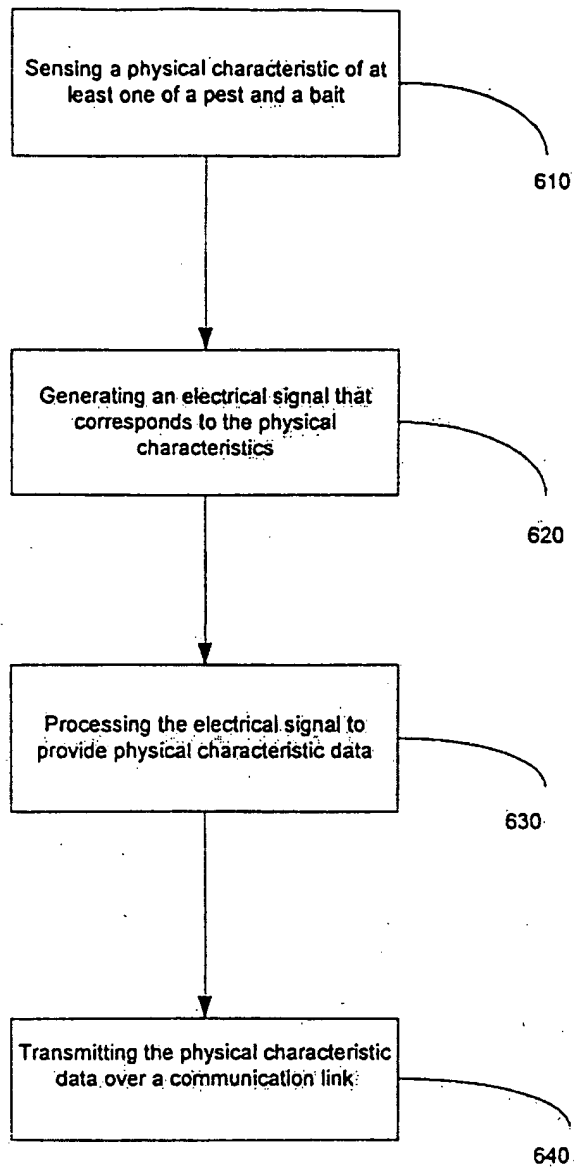


FIG. 6A

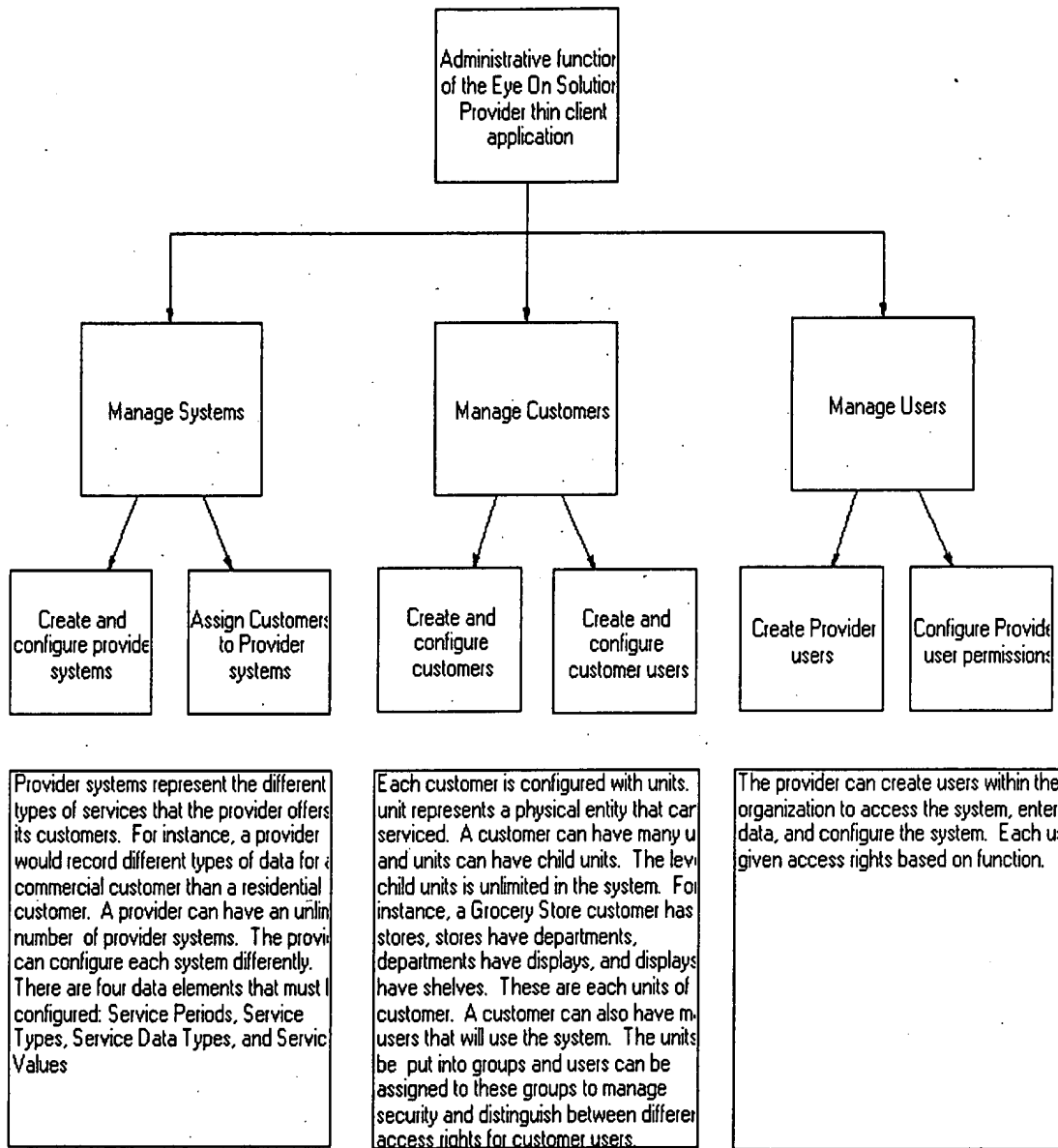


Fig. 6B

Basic Eye On Solutions Flow

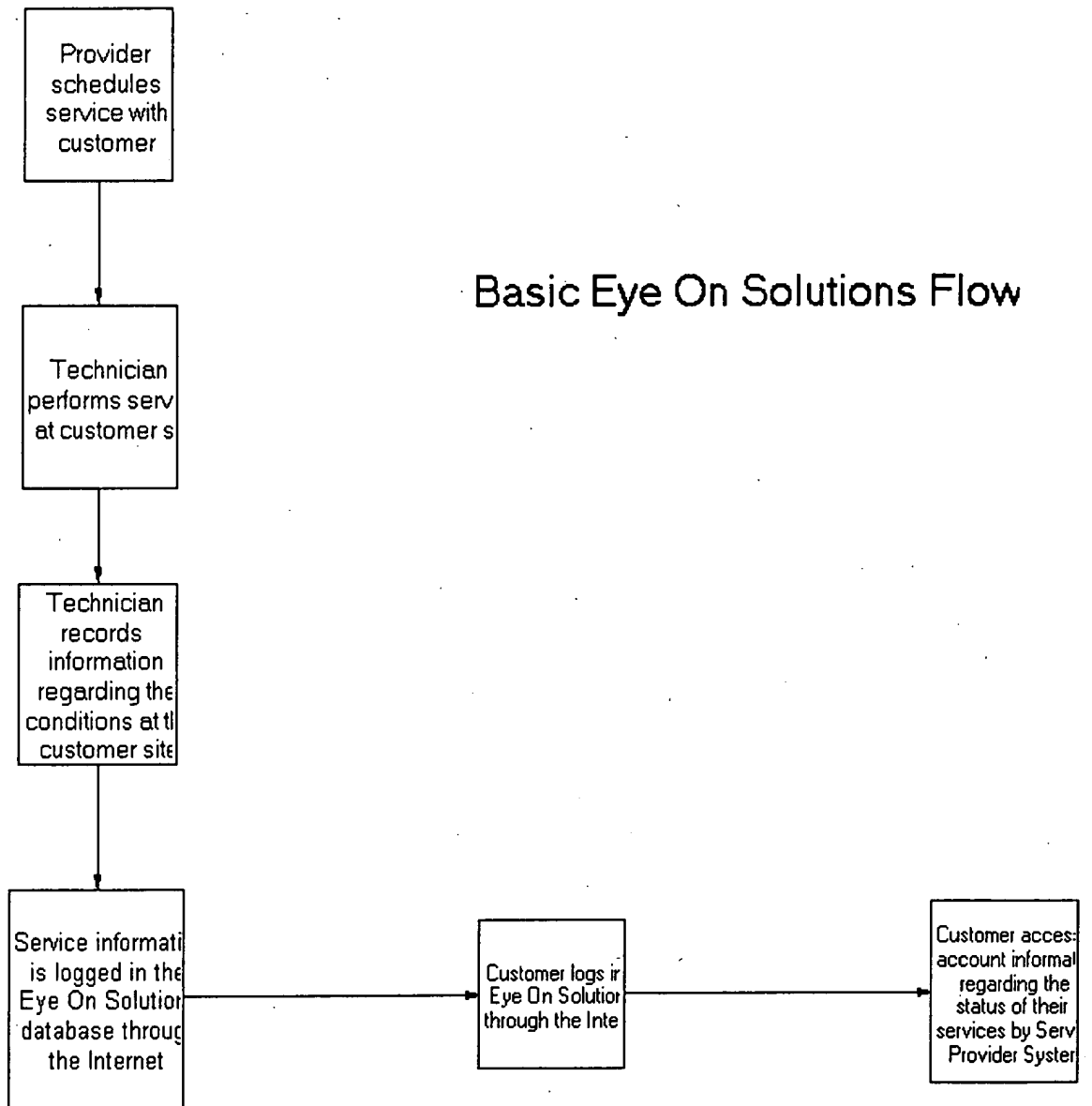


Fig. 6C

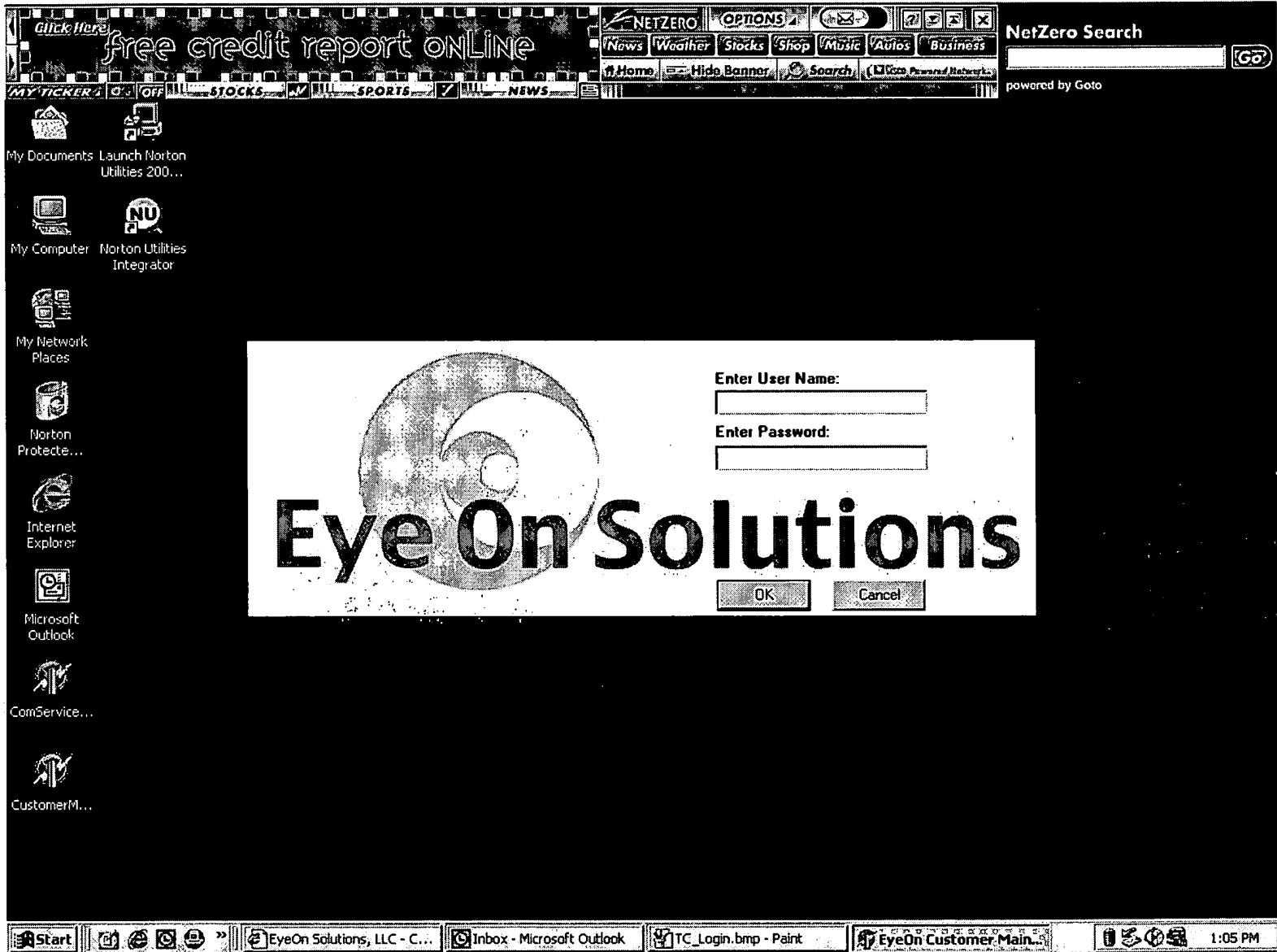


Fig 7A

Customer Maintenance

Select Customer: **Giant Eagle:1**

Manage Groups | **Manage Users**

Available Users:

- Jack Flanagan
- Anna Maye Carcia
- Bob Allison
- Bill Danby
- Chauntay Glaze
- Chad Merinar
- Chris Piovarchy**
- Bill Franks
- Dean Metropulos
- Gary Lichius
- Hope Novak
- Jeff Galmerini
- Sandy Balch
- Josie Meredith
- Joe Meshanko
- Jim Rozboil
- Michelle Mascher
- Kevin Shelton
- Lisa Weldon
- Mark Such
- Phyllis Kepple
- Ron Blazosky
- Reid Fleming
- Richard Gale
- Ronald Holliday
- Richard Kaisk
- Ralph Schneider
- Rich Vogel

User Information:

First Name: **Chris** Last Name: **Piovarchy**

User Name: **cpiovarchy** Password: **password**

E-Mail: **chris.piovarchy@gianteagle.com**

Group Membership:

Available Groups:

- (17) Region 101
- (18) Region 102
- (19) Region 103
- (20) Region 104
- (21) Region 105
- (22) Region 106
- (23) Region 202
- (24) Region 203
- (25) Region 204
- (27) Region 301

Groups Assigned to User:

- (26) Region 205

Buttons: Create New User, Edit Selected User, Delete Selected User, Submit Change, Cancel Change

Witt Pest Management | Selected Customer: Giant Eagle

Taskbar: Start, EyeOn Solutions, LLC - C..., Inbox - Microsoft Outlook, CM_Groups.bmp - Paint, EyeOn Customer Main..., 1:02 PM

NetZero Search powered by Goto

Fig 7B



Customer Maintenance

File

Select Customer:

Manage Groups | **Manage Users**

Region

- 101
- 102
- 103
- 104
- 105
- 106
- 202
- 203
- 204
- 205
- 301

Customer Group

Group Type Name:

Group Name:

Available Customer Units

- 2-Harmarville-3
- 167-Greenfield-63
- 168-McKeesport-64
- 169-Brighton/Bascom-65
- 170-McKnight Rd.-67
- 172-Waterworks-72
- 173-Century III-73
- 174-Parkway Center-74
- 175-Hills Plaza-76
- 176-Braddock Hills-77
- 177-Penn Hills-78
- 178-Food Depot 1-80
- 181-South Park Center-178
- 182-W. Ruchfield-179
- 183-Brecksville-180
- 184-Catalanni's-181

Customer Units in Group

- 228-Broad St.-610
- 179-Eastgate-81
- 274-Ebensburg-670
- 227-Goucher St.-609
- 6-Greensburg-9
- 226-Indiana-608
- 7-Inwin-10
- 1-Kennedy Township-2
- 180-Latrobe-82
- 229-Ligonier-612
- 171-McMurray-70
- 230-Roaring Spring-613
- 154-Robinson Twp. 1-34
- 268-Scalp Ave.-661
- 286-Somerset-683
- 264-Somerset Plaza-654

Witt Pest Management | Selected Customer: Giant Eagle

0% Intro APR* for purchases! | 30-Second Credit Decision* | 24 Hour Online Access

VISA Apply Now | getsmart VISA

NETZERO OPTIONS | News Weather Stocks Shop Music Autos Business

NetZero Search | powered by Goto

MY TICKET | OFF | STOCKS | SPORTS | NEWS

Start | EyeOn Solutions, LLC - C... | Inbox - Microsoft Outlook | CS_Service_Detail_Edit.b... | EyeOn Customer Main... | 1:01 PM

Fig 7C

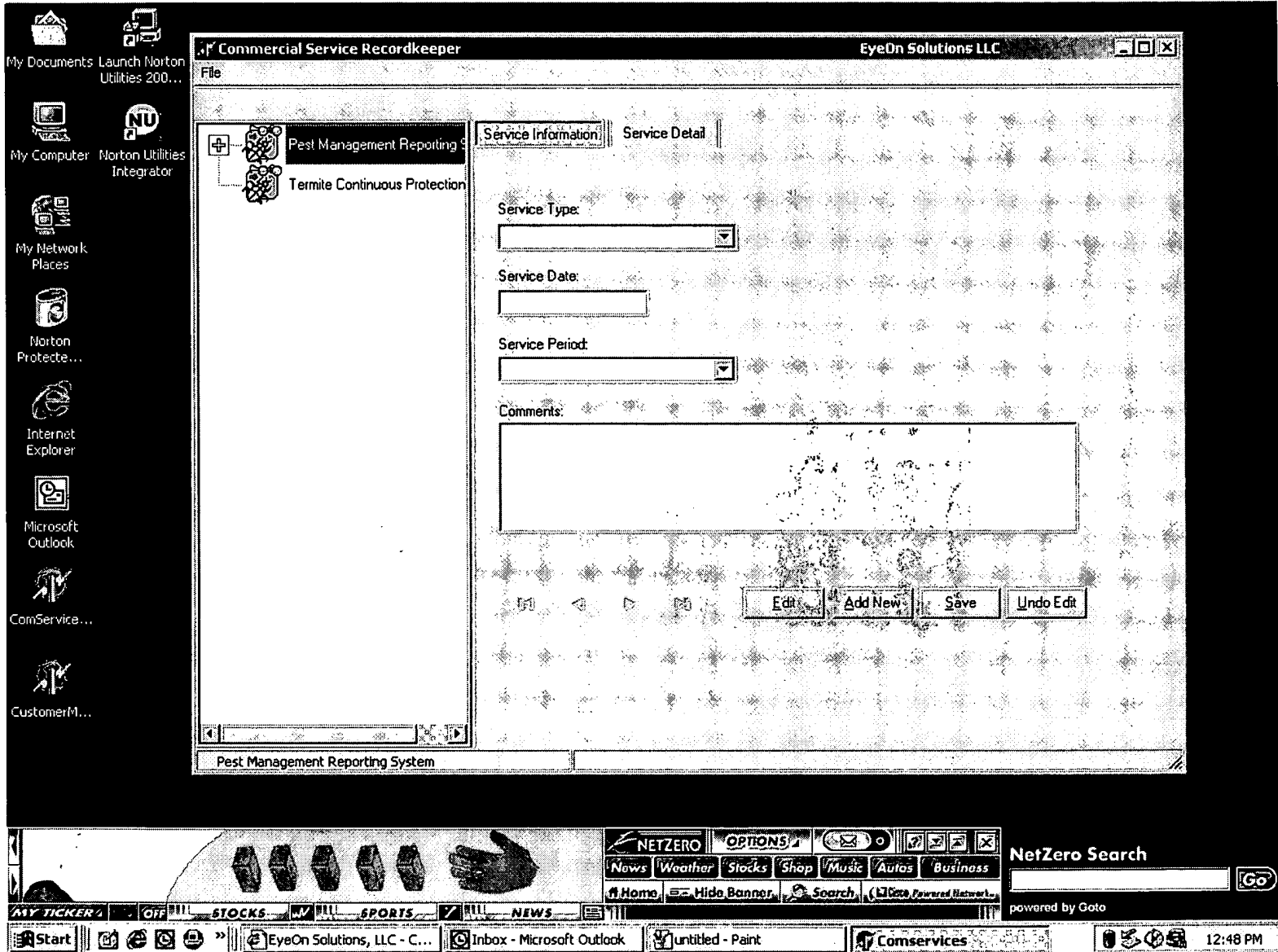


Fig 8A

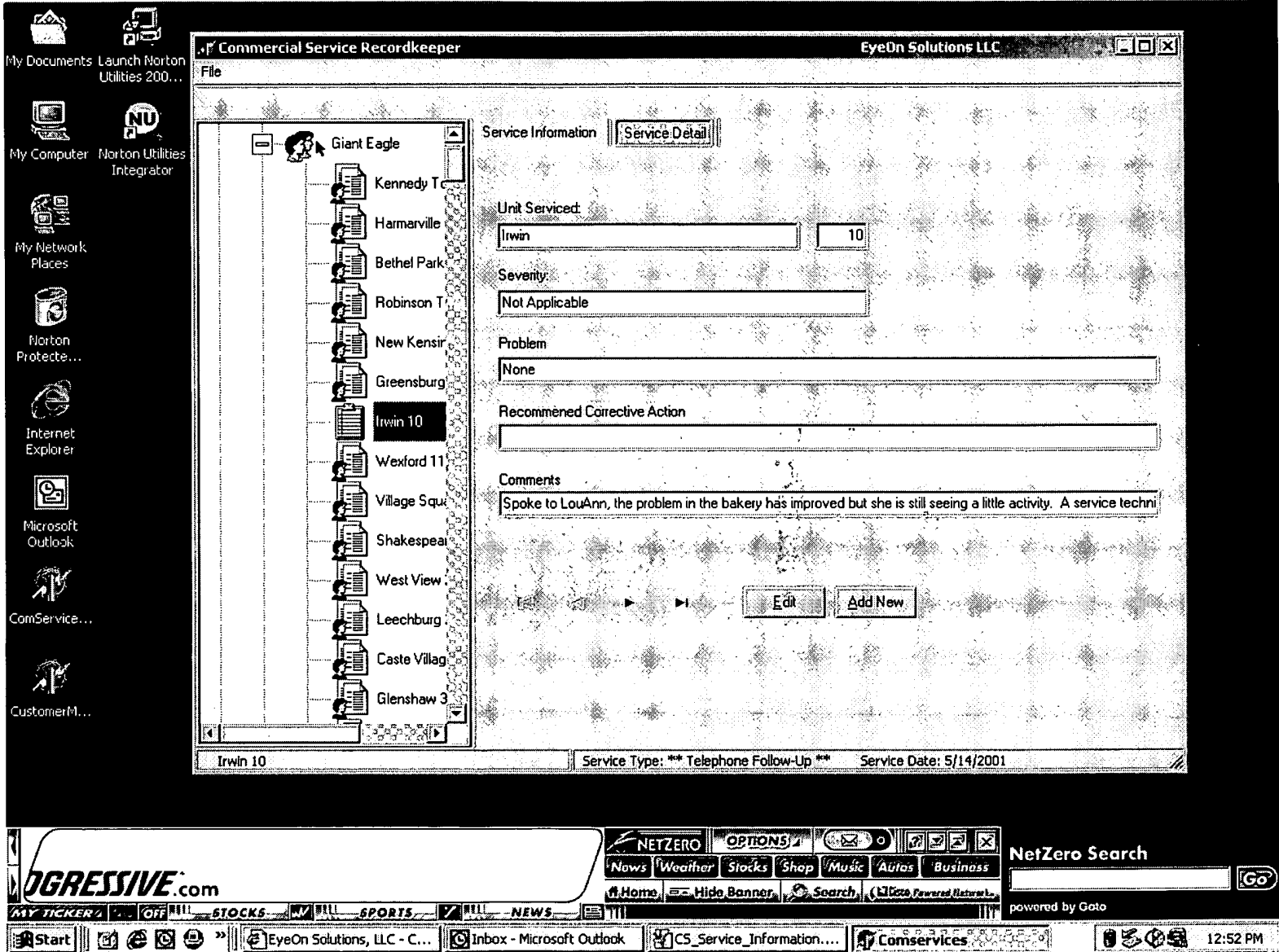


Fig 8B

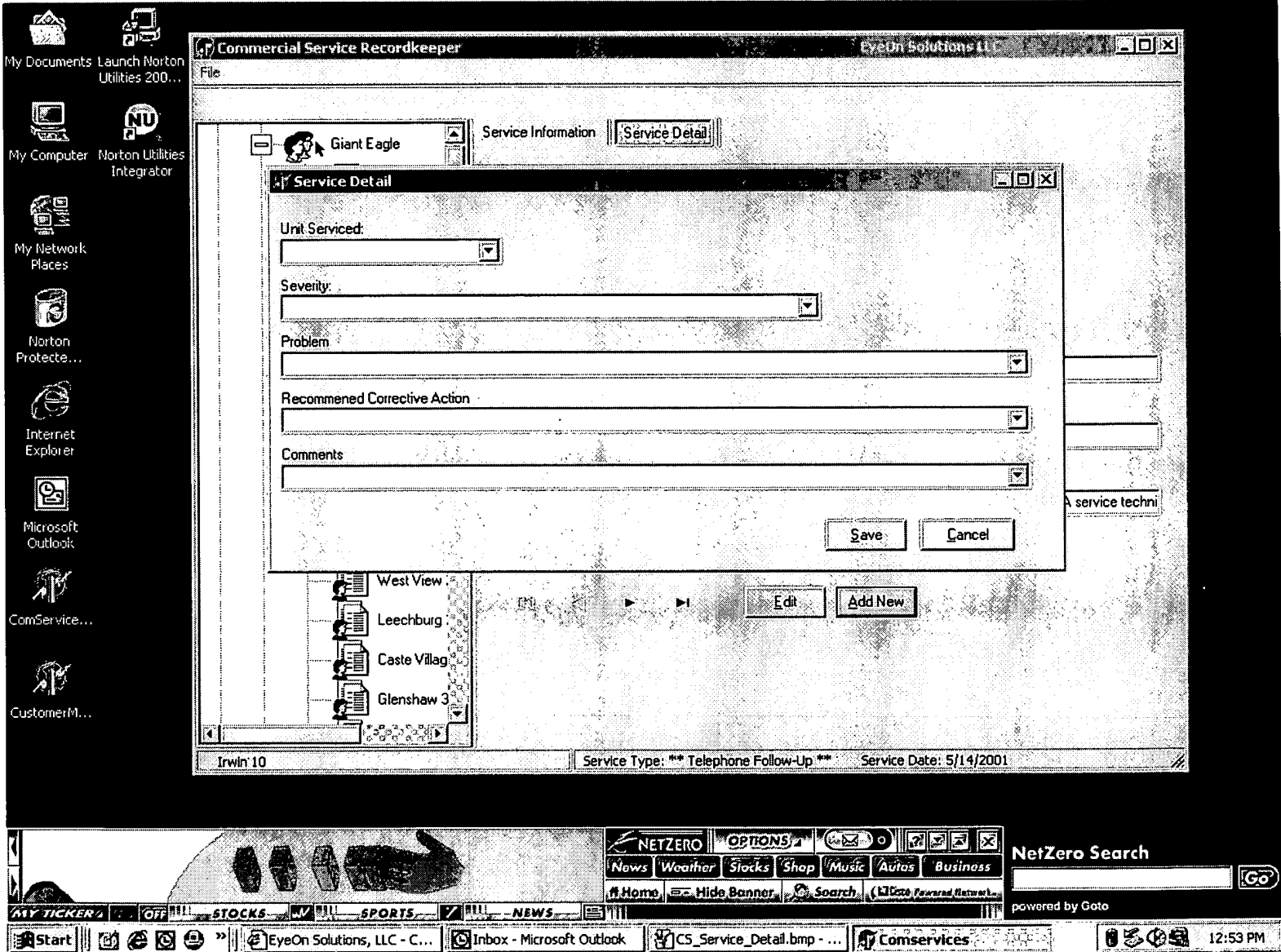


Fig 8C

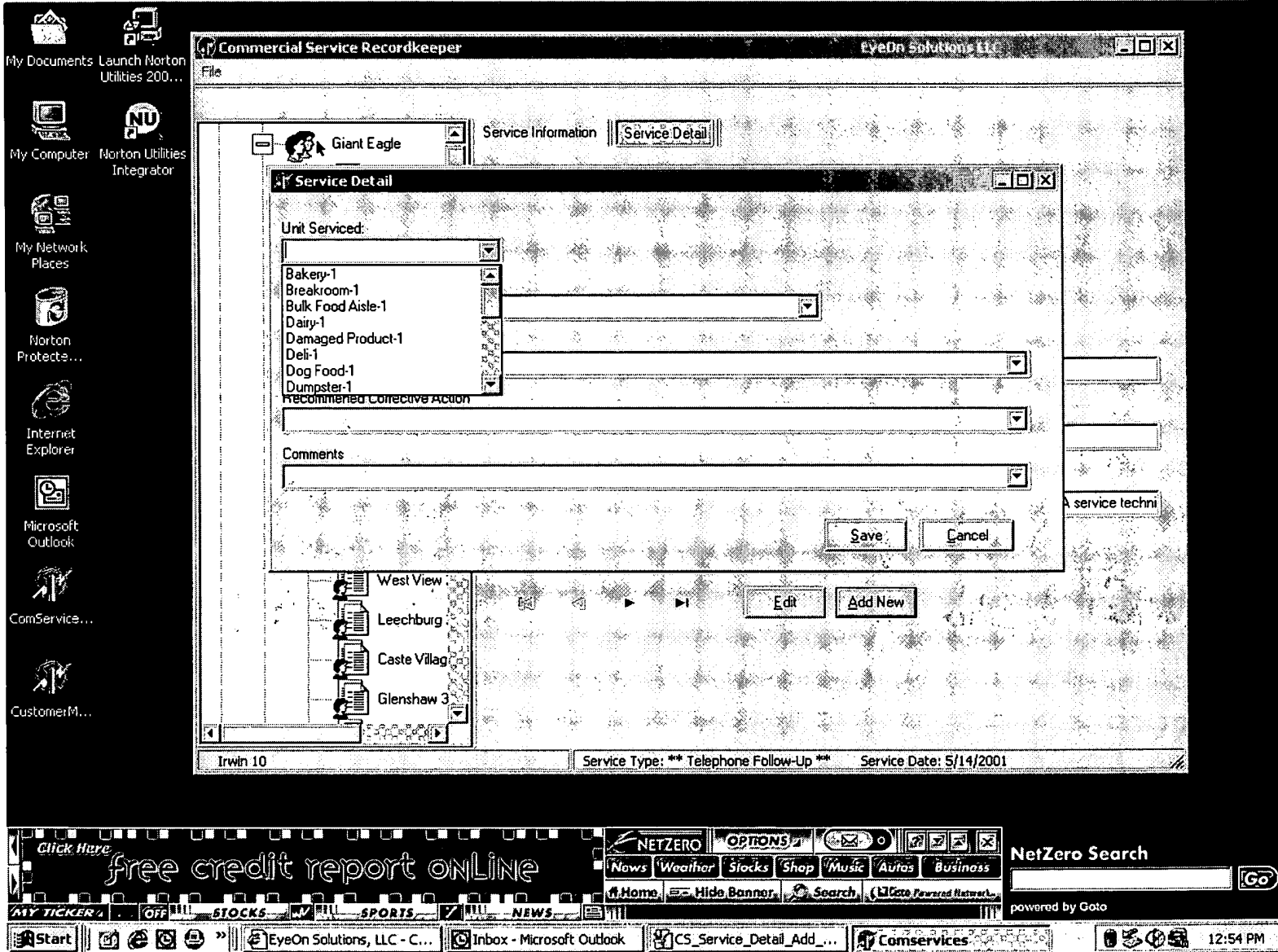


Fig 8D

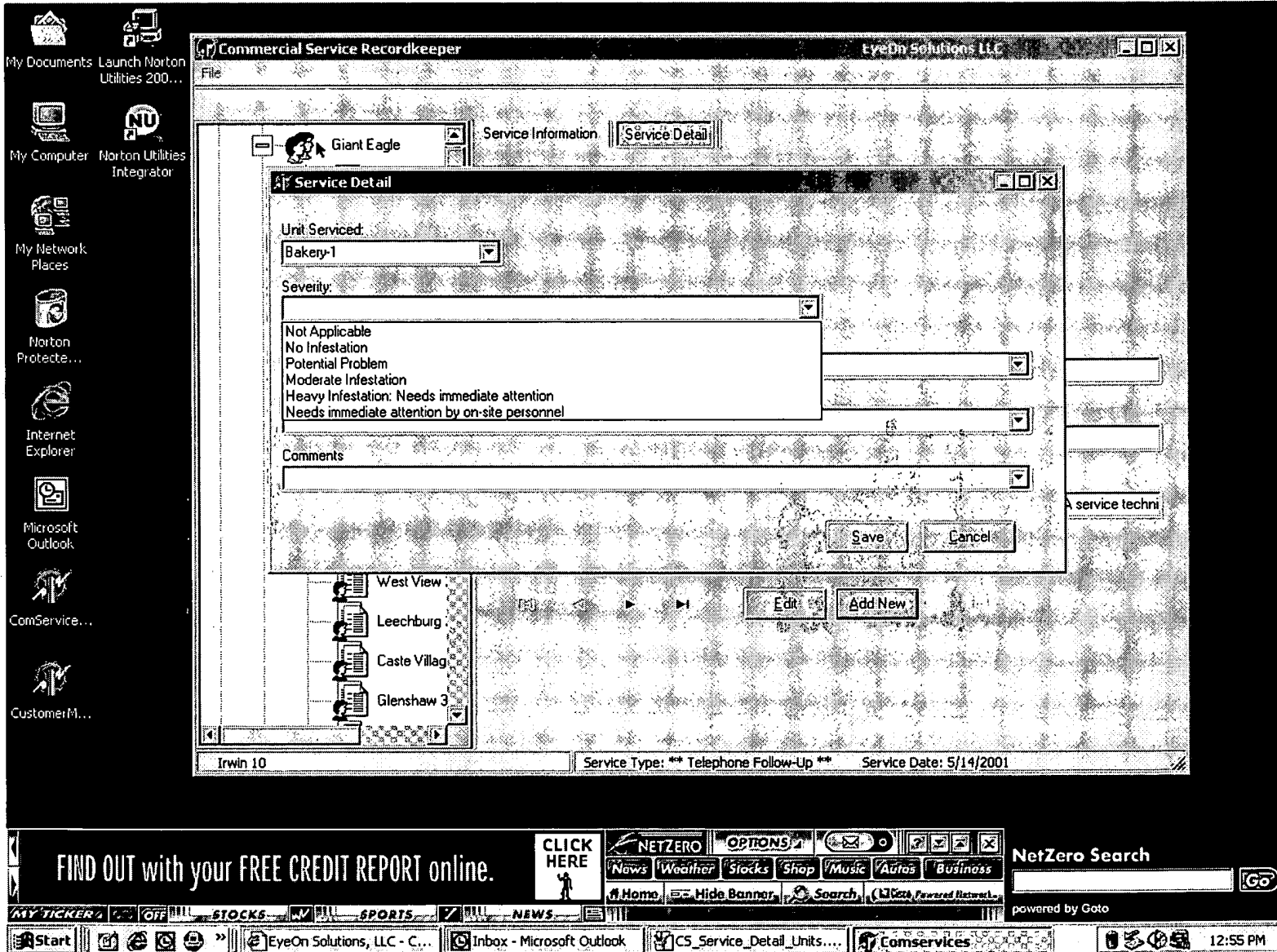


Fig 8E

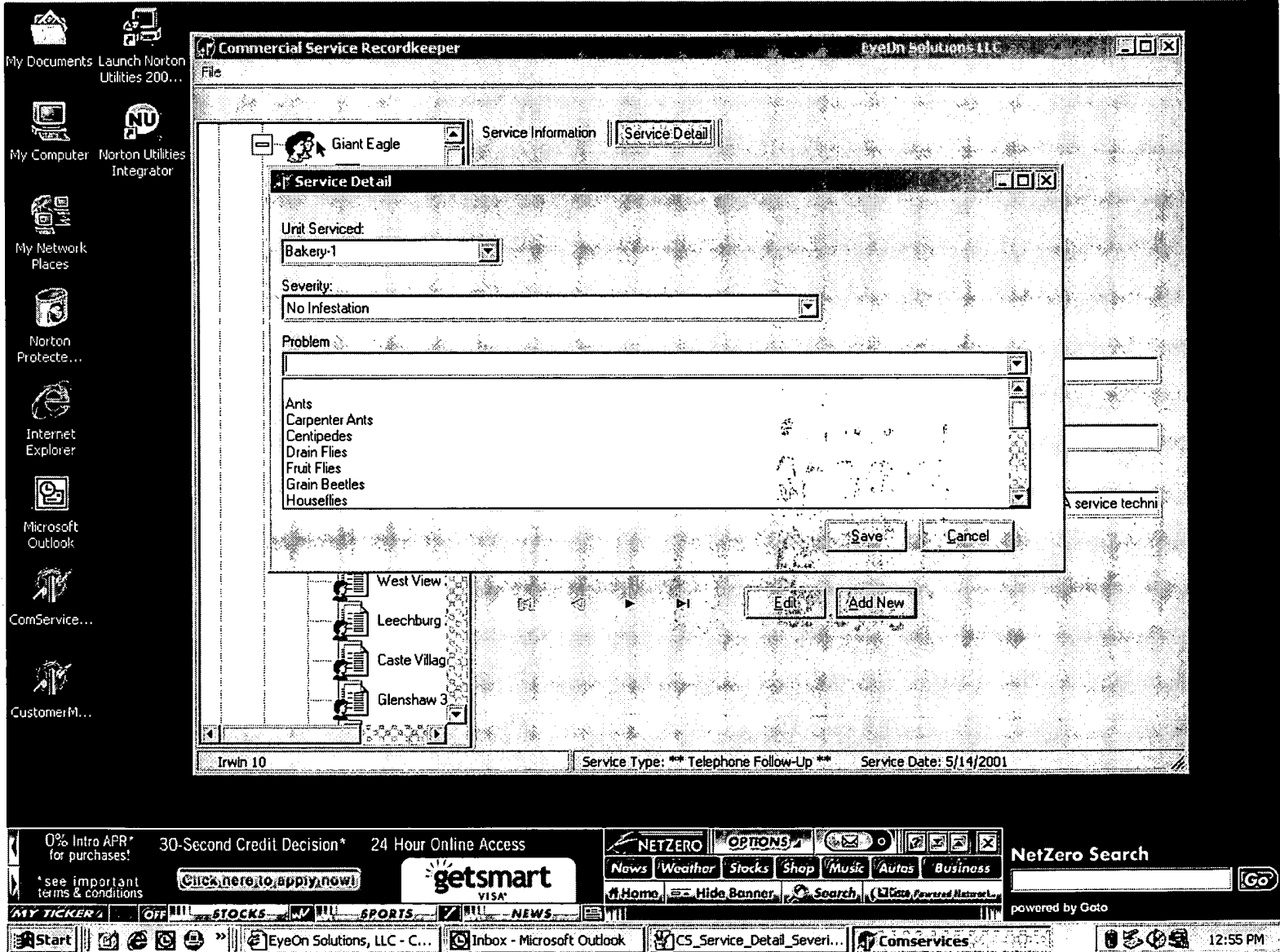


Fig 8F

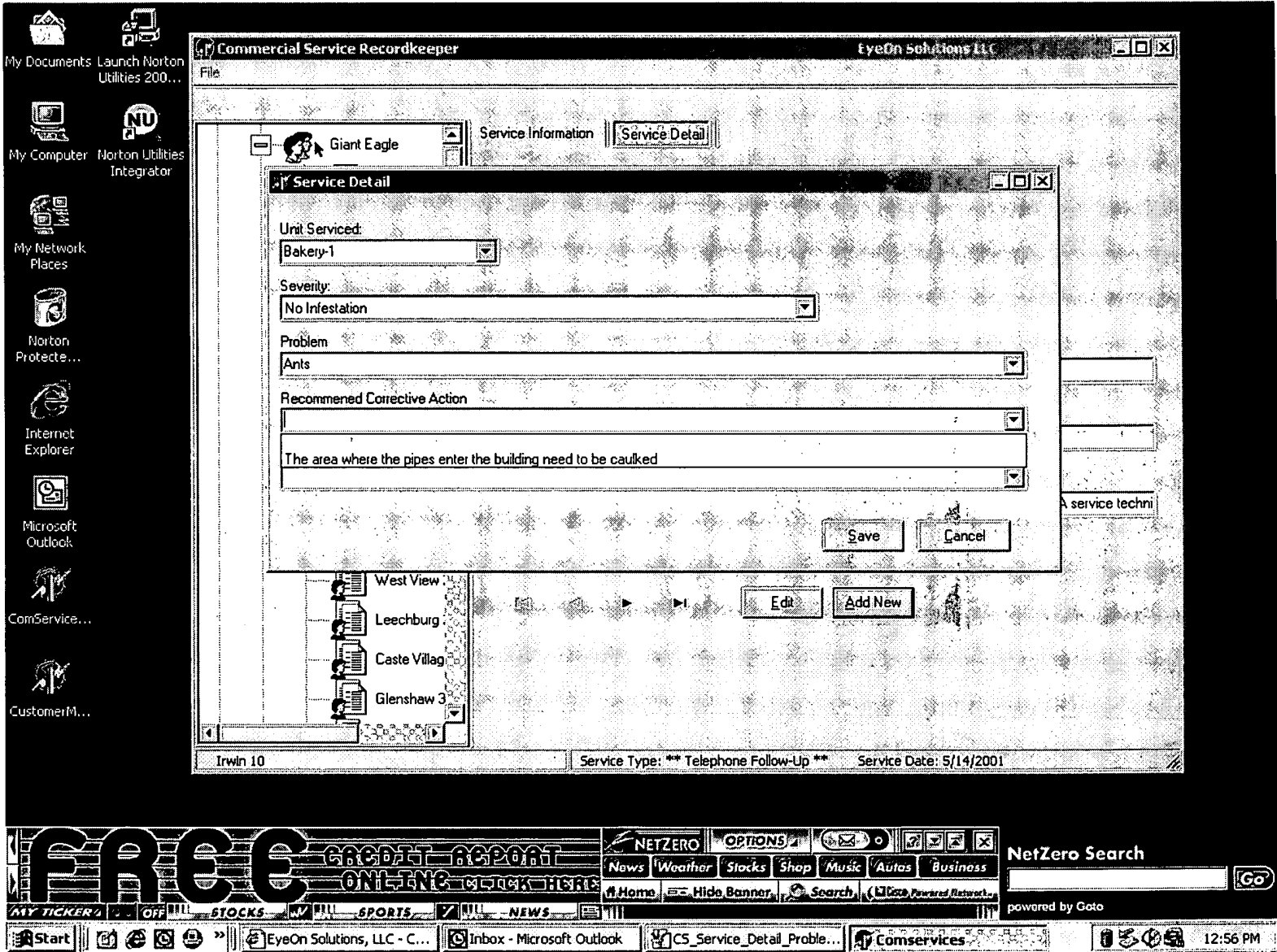


Fig 8G

CS_Service_Detail_Action.bmp - Paint

File Edit View Image Commercial Service Recordkeeper EyeOn Solutions, LLC

File

Giant Eagle Service Information Service Detail

Service Detail

Unit Served: Bakery-1

Severity: No Infestation

Problem: Ants

Recommended Corrective Action: Clean the area around the display case. Some crumbs were found underneath.


Comments:

All areas have been inspected and treated, no activity was found at the time of service.
 All areas have been inspected and treated, no activity was found at the time of service. The exterior was also treated for fly co.
 All areas have been inspected and treated, no activity was found or reported at the time of service. All E.I.W.D. were inspected.
 All areas have been inspected and treated, NO OTHER activity was found or reported at the time of service.

West View
 Leechburg
 Caste Villag
 Glenshaw 3

Edit Add New

Irwin 10 Service Type: ** Telephone Follow-Up ** Service Date: 5/14/2001

Get A Price  Choose Make Price Search

NETZERO OPTIONS News Weather Stocks Shop Music Autos Business

Home Hide Banner Search Microsoft Powered Network

MY TICKET OFF STOCKS SPORTS NEWS

Start EyeOn Solutions, LLC - C... Inbox - Microsoft Outlook CS_Service_Detail_Action... Comservices 12:58 PM

NetZero Search powered by Goto

Fig 8H

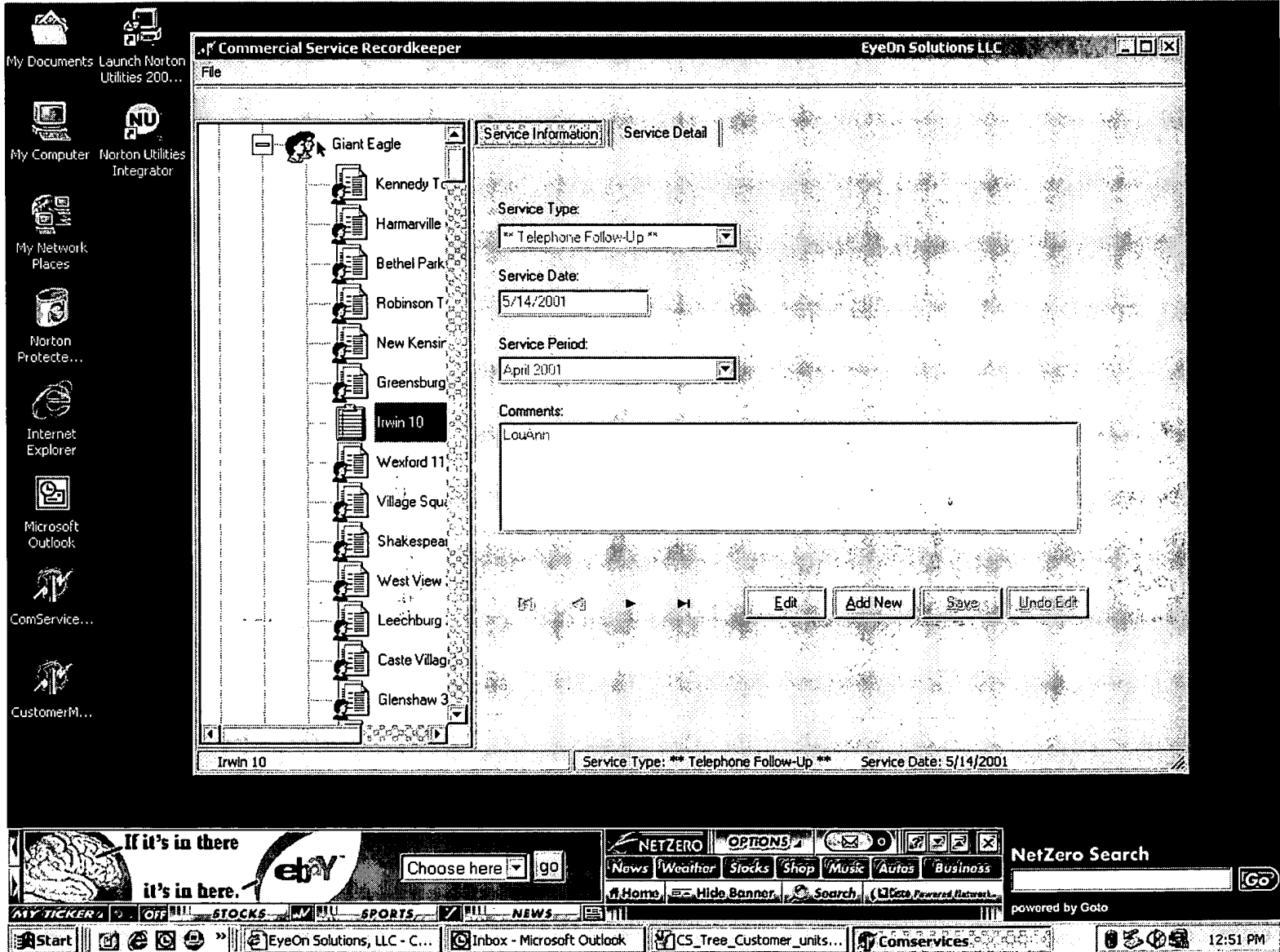


Fig 8I

100% zoomed in. The image is a screenshot of a web browser window showing a message from service@wittpestmanagement.com. The message is dated Wed 3/7/2001 8:21 PM. The subject is Monthly Service. The body of the message states: "Your monthly termite monitoring service for March has been completed. Click on the link below to log on to our secure web site and view details regarding your service." The link provided is Http://www.wittpestmanagement.com/service_login. The browser window has a menu bar with File, Edit, View, Insert, Format, Tools, Actions, and Help. The address bar shows the URL Http://www.wittpestmanagement.com. The status bar at the bottom shows the page title "Message (Plain Text)".

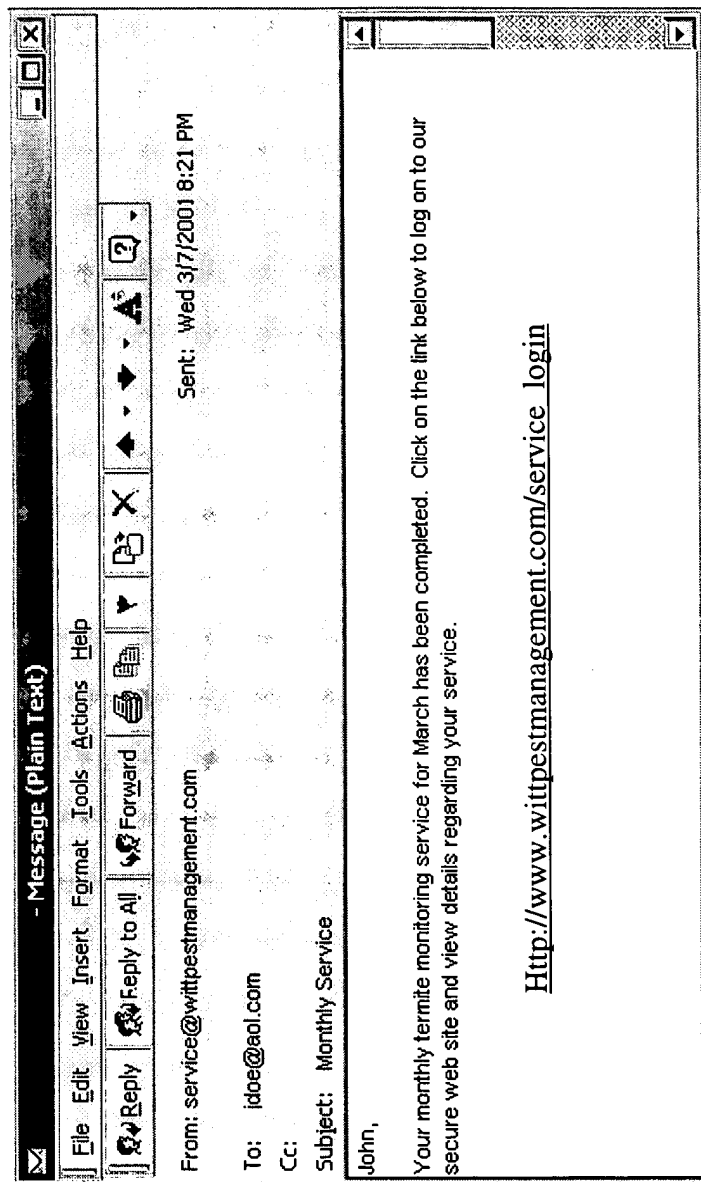


Fig 9A


Eye On Solutions, LLC - Customer LogIn - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites History

Address http://www.wittpestmanagement.com/service_login

Done Internet



Eye On Solutions

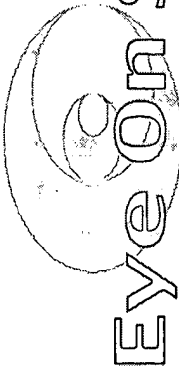
User Name:

Password:

Copyright 2001, Eye On Solutions, LLC. All Rights Reserved.
Eye On Solutions is a patent pending process.


Fig 9B

Logged In
John Doe
 Current Time
3/21/2001 12:35:41 PM
 Last Login
3/20/2001 10:52:28 AM



Eye On Solutions

Home
 Customer Admin
 Search Providers
 Logout



WITT
PEST MANAGEMENT
 Termite Continuous
 Protection Plan


318 Longwood Drive
 Pittsburgh, PA 15221


[Account Status](#)


[Service Schedule](#)


[Building Layouts](#)


[Detail Reports](#)


[Send Your Comments
 to Witt](#)

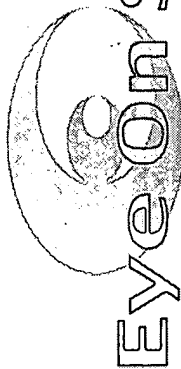
Site Overview	
Last Service Date:	March 3, 2001
Next Service Date:	May 6, 2001
First Hit Date:	June 12, 2000
Station Count:	31
Linear Footage:	145

Provider Update

We have recently changed our name to Witt Pest Management. This helps to demonstrate our commitment to service and to our customers.

Spring marks the beginning of termite season. For more information on how to identify a termite and what to do if you see them, please [click here](#).

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



Home
Customer Admin
Search Providers
Logout

WMT
PEST MANAGEMENT
Pest Management
Reporting System

Watch-Gard Systems
Sanitation Evaluation
Reporting System

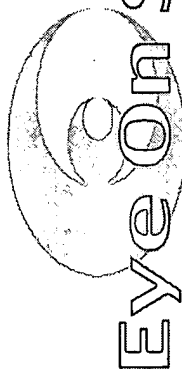
SONITROL
Security Real-Time
Reporting System

Select the Provider System at the left
that you would like to access at this time

Fig 9D

Eye On Solutions, LLC

Logged In
John Doe
 Current Time
 3/21/2001 12:35:41 PM
 Last Login
 3/20/2001 10:52:28 AM



Eye On Solutions

Home
 Customer Admin
 Search Providers
 Logout



Account Status



Service Schedule



Building Layouts



Detail Reports



Send Your Comments
to WMTT

Account Status

318 Longwood Drive

Pittsburgh, PA 15221

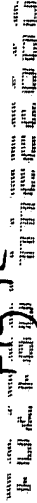
Past Payments

Date	Amount
10/16/2000	\$ 59.00
11/12/2001	\$ 59.00
12/16/2000	\$ 59.00
01/20/2001	\$ 59.00
02/16/2001	\$ 59.00
03/16/2000	\$ 59.00

Open Invoices

Date	Amount
03/10/2000	\$ 59.00

File



Logged In

John Doe

Current Time

3/21/2001 12:35:41 PM

Last Login

3/20/2001 10:52:28 AM



Termite Continuous

Protection Plan



Account Status



Service Schedule



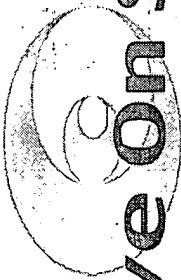
Building Layouts



Detail Reports



Send Your Comments
to Witt



Eye On Solutions

Home

System Admin

Service Providers

Logout

Service Schedule

318 Longwood Drive

Pittsburgh, PA 15221

Day View

Week View

Month View

Year View

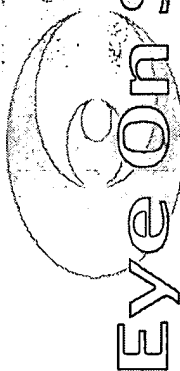


March 2001



SUN	MON	TUE	WED	THU	FRI	SAT
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30 Joe Douglass: Monthly Monitoring	31

Logged In
John Doe
 Current Time
 3/21/2001 12:35:41 PM
 Last Login
 3/20/2001 10:52:28 AM



Eye On Solutions

Home
 Customer Admin
 Search Providers
 Logout



Account Status



Service Schedule



Building Layouts



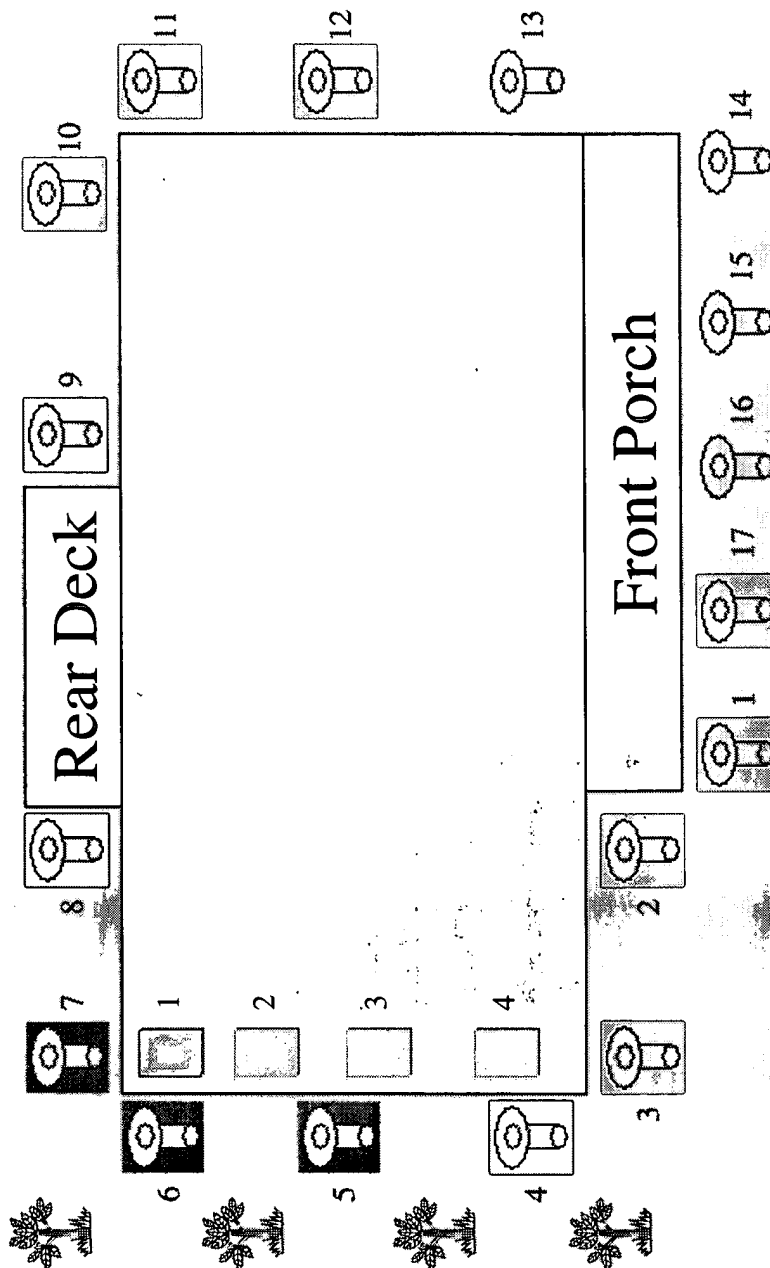
Detail Reports



Send Your Comments
 to Witt

Building Layout

318 Longwood Drive
 Pittsburgh, PA 15221



Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

WITT
PEST MANAGEMENT
Termite Continuous
Protection Plan



Account Status



Service Schedule



Building Layouts



Detail Reports



Send Your Comments
to Witt



Eye On Solutions

Home
Customer Admin
Search Providers
Logout

Building Layout

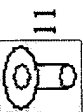
Location: 318 Longwood Drive

318 Longwood Drive

Station: In Ground 6

Date	Status
01/21/2001	Install Date
02/16/2001	Baited
03/21/2001	Bait Tube Replaced

Close

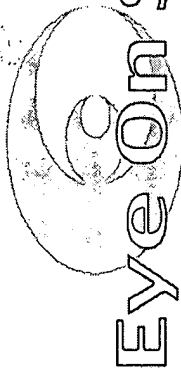


Front Porch



Fig 9H

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



[Home](#)
[Customer Admin](#)
[Arch Providers](#)
[Logout](#)



Account Status



Service Schedule



Building Layouts



Detail Reports



Send Your Comments
to WMTT

Detail Report

318 Longwood Drive
Pittsburgh, PA 15221

Detail Report - Enter Report Criteria

Property:

Station:

Service Period:

Service

Date Range:

to

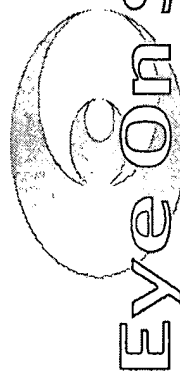
SUBMIT

RESET

Fig 9I

US 6,441,444 B2

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM








Eye On Solutions

Home
Customer Admin
Search Providers
Logout



WITT
PEST MANAGEMENT
Termite Continuous
Protection Plan

-  [Account Status](#)
-  [Service Schedule](#)
-  [Building Layouts](#)
-  [Detail Reports](#)
-  [Send Your Comments to Witt](#)

Detail Report

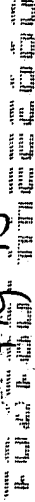
318 Longwood Drive
Pittsburgh, PA 15221

Detail Report - Enter Report Criteria

Property:	<input type="text"/>	Station:	<input type="text"/>
Service Period:	<input type="text"/>	Service Date Range:	<input type="text"/>
<input type="button" value="SUBMIT"/>		<input type="button" value="RESET"/>	

<input type="button" value="In Ground 1"/>	<input type="button" value="In Ground 2"/>	<input type="button" value="In Ground 3"/>	<input type="button" value="In Ground 4"/>	<input type="button" value="In Ground 5"/>	<input type="button" value="In Ground 6"/>	<input type="button" value="In Ground 7"/>
--	--	--	--	--	--	--

Fig 9J



Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



Account Status



Service Schedule



Building Layouts



Detail Reports



Send Your Comments
to Witt

[Home](#)
[Customer Admin](#)
[Search Providers](#)
[Logout](#)

Eye On Solutions

Detail Report

318 Longwood Drive
Pittsburgh, PA 15221

Detail Report - Enter Report Criteria

Property:

In Ground 6

Service Period:

01/01/2001

to

03/31/2001

Station:

Service
Date Range:

SUBMIT

RESET

Witt Pest Management

3/23/2001 10:34:31 AM

Termite Continuous Protection Plan DETAIL REPORT

318 Longwood Drive

Pittsburgh, PA 15221

Close

Station In Ground No. 6				Service Date: 01/21/2001		Service Period: February 2001	
Service Type: Continuous Protection		Unit	Value	Status	Condition of Termites	Conditions Found	
		In Ground 6	1	Install Date	N/A	N/A	
Station In Ground No. 6				Service Date: 02/16/2001		Service Period: March 2001	
Service Type: Continuous Protection		Unit	Value	Status	Condition of Termites	Conditions Found	
		In Ground 6	3	First Hit	Active	Leaking downspouts.	
		In Ground 6	3	Baited	N/A	N/A	
Station In Ground No. 6				Service Date: 03/21/2001		Service Period: March 2001	
Service Type: Continuous Protection		Unit	Value	Status	Condition of Termites	Conditions Found	
		In Ground 6	2	Bait tube replaced	Termites changing color to milky white.	Leaking downspouts.	

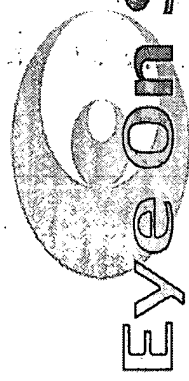
Fig 9K

Fig 9L

FIG. 9L is a screenshot of a web browser displaying the Eye On Solutions website. The browser's address bar shows the URL "http://www.eyesolutions.com/". The page content includes a header with the company logo and name, a navigation menu, a main content area with a form, and a footer with contact information.

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

Home
System Admin
Search Providers
Logout



WMTT
PEST MANAGEMENT
Termite Continuous
Protection Plan

318 Longwood Drive

Pittsburgh, PA 15221

Enter your comments and click send



Account Status



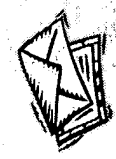
Service Schedule



Building Layouts



Detail Reports



Send Your Comments
to WMTT

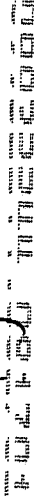
Subject:

Message:

SUBMIT

RESET

Fig 10A



Logged In

John Doe

Current Time

3/21/2001 12:35:41 PM

Last Login

3/20/2001 10:52:28 AM



Pest Management

Reporting System



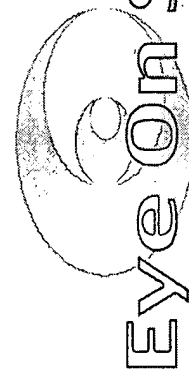
Group Administration



Email Administration



User Administration



Eye On Solutions

Home
Customer Admin
Search Providers
Logout

Customer Administration

You can use this interface to administer your sites.

Fig 10B

FILE EDIT VIEW HELP ABOUT
Pest Management Reporting System

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



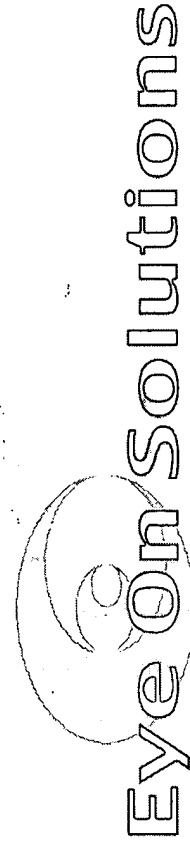
Group Administration



Email Administration



User Administration



Home
Customer Admin
Search Providers
Logout

Customer Administration

Group Administration

Groups:

Regions
101
102
103
104
105

Create New Group Type

Create New Group

Edit Selected Group

Rename Selected Group Type

Fig 10C

FILE EDIT VIEW PRINT ABOUT HELP
- - - - -
- - - - -

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



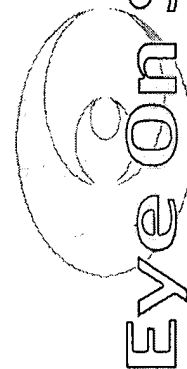
Group Administration



Email Administration



User Administration



Home
Customer Admin
Search Providers
Logout

Customer Administration

Group Administration

Groups:

Regions
101
102
103
104
105

Create New Group Type

Create New Group

Edit Selected Group

Rename Selected Group Type

Logged In

John Doe

Current Time

3/21/2001 12:35:41 PM

Last Login

3/20/2001 10:52:28 AM



Pest Management

Reporting System



Group Administration



Email Administration



User Administration



Eye On Solutions

Home
Customer Admin
Search Providers
Logout

Customer Administration

Group Administration

Group Name:

102

Available Units:

Stores

10: Georgetown
Departments

Bakery
Deli

Prepared Foods

15: Arlington
Departments

Selected Units:

Stores

20: Clarendon
Departments

Bakery
Deli

Prepared Foods

25: Rockville
Departments

SUBMIT

RESET

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



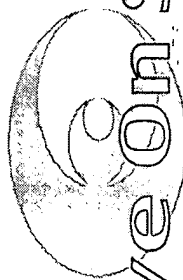
Group Administration



Email Administration



User Administration



Eye On Solutions

Home
Customer Admin
Search Providers
Logout

Customer Administration

Email Administration

Email Protocols:

Daily Update
Value = 4

Create New

Edit Selected

Add Users To

Fig 16F

FIG. 16F is a screenshot of a web browser displaying the Eye On Solutions website. The browser address bar shows the URL "http://www.eyesolutions.com". The page content includes a navigation menu with links: Home, Customer Admin, Search Providers, and Logout. The main heading is "Eye On Solutions". Below the heading is a large, stylized graphic of an eye. The page is divided into two main sections: "Customer Administration" and "Email Administration". The "Email Administration" section contains a form with the following fields: "Email Protocols:" with a dropdown menu showing "Weekly Summary"; "Frequency:" with a dropdown menu showing a downward arrow; "Day:" with a dropdown menu showing a downward arrow; "Trigger:" with a dropdown menu showing a downward arrow; and "Value:" with a text input field. At the bottom of the form are two buttons: "SUBMIT" and "RESET".

Logged In

John Doe

Current Time

3/21/2001 12:35:41 PM

Last Login

3/20/2001 10:52:28 AM



Pest Management

Reporting System



Group Administration



Email Administration



User Administration

Home
Customer Admin
Search Providers
Logout

Eye On Solutions

Customer Administration

Email Administration

Email Protocols:

Weekly Summary

Frequency:

Day:

Trigger:

Value:

SUBMIT

RESET

Fig 106

US 6,440,442 B2
 Eye On Solutions, LLC
 12/15/2001

Logged In

John Doe

Current Time

3/21/2001 12:35:41 PM

Last Login

3/20/2001 10:52:28 AM



Pest Management

Reporting System



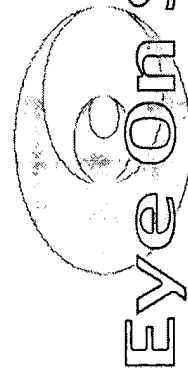
Group Administration



Email Administration



User Administration



Eye On Solutions

Home
 Customer Admin
 Search Providers
 Logout

Customer Administration

Email Administration

Email Protocols:

Weekly Summary

Frequency:

Any
 Daily
 Weekly
 Monthly

Day:

▼

Trigger:

▼

Value:

SUBMIT

RESET

Fig 10H

FIG. 10H is a screenshot of a web browser displaying the Eye On Solutions website. The browser address bar shows the URL "http://www.eyesolutions.com/". The page content includes a navigation menu with links: Home, Customer Admin, Search Providers, and Logout. Below the navigation menu is a large banner for "Eye On Solutions" featuring a stylized eye logo. The main content area is titled "Customer Administration" and contains a sub-section "Email Administration". Under "Email Administration", there is a "Weekly Summary" link. Below this, there are three input fields: "Frequency" (set to "Weekly"), "Day" (set to "March 2001"), and "Value" (set to "25"). To the right of these fields are two buttons: "SUBMIT" and "RESET".

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



Pest Management
Reporting System



Group Administration



Email Administration



User Administration

Home
Customer Admin
Search Providers
Logout

Eye On Solutions

Customer Administration

Email Administration

Email Protocols:

Weekly Summary

Frequency:

Weekly

Day:

March 2001						
S	M	T	W	T	F	S
25	26	27	28	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31
1	2	3	4	5	6	7

Today

Trigger:

Value:

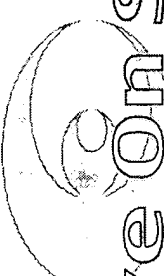
SUBMIT

RESET

Fig 10I

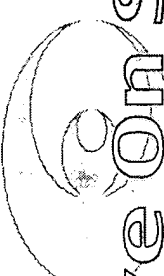
FIG. 10I is a screenshot of the Eye On Solutions web application interface. The interface displays a user login status, a navigation menu, and a main content area with a header, a sub-header, and a form for configuring email protocols.

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



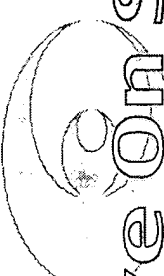
Eye On Solutions

Home
Customer Admin
Tech Providers
Logout



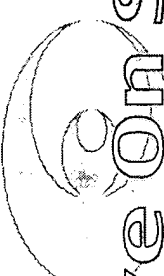
Eye On Solutions

Home
Customer Admin
Tech Providers
Logout



Eye On Solutions

Home
Customer Admin
Tech Providers
Logout



Eye On Solutions

Home
Customer Admin
Tech Providers
Logout



Eye On Solutions

Home
Customer Admin
Tech Providers
Logout



Group Administration



Email Administration



User Administration

Customer Administration

Email Administration

Email Protocols:

Weekly Summary

Frequency:

Weekly

Day:

Every Monday begin 3/26/01

Trigger:

Any
Group
Unit
Value

Value:

SUBMIT

RESET

Fig 10J

US 2001/0100000 A1
Eye On Solutions, LLC
Patent Pending

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



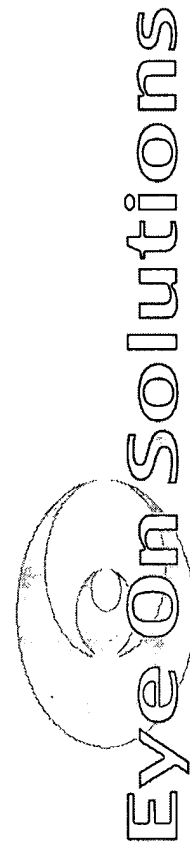
Group Administration



Email Administration



User Administration



Home
Customer Admin
Arch Providers
Logout

Customer Administration

Email Administration

Email Protocols:

Weekly Summary

Frequency:

Weekly

Day:

Every Monday begin 3/26/01

Trigger:

Group

Value:

Region: 101

SUBMIT

RESET

Fig 10K

FIG. 10K is a screenshot of a web browser displaying the Eye On Solutions website. The browser's address bar shows the URL "http://www.eyesolutions.com/". The page content includes a header with the "Eye On Solutions" logo and navigation links: "Home", "Customer Admin", "Arch Providers", and "Logout". Below the header is a large banner area with the text "Customer Administration". Underneath the banner is a section titled "User Administration" which contains three links: "Add Users", "Edit Users", and "Reset User Passwords".

Logged In

John Doe

Current Time

3/21/2001 12:35:41 PM

Last Login

3/20/2001 10:52:28 AM



Pest Management

Reporting System



Group Administration



Email Administration



User Administration

Home
Customer Admin
Arch Providers
Logout

Eye On Solutions

Customer Administration

User Administration

Add Users

Edit Users

Reset User Passwords

Fig 10L

US 2001/0011111 A1
Eye On Solutions, LLC
Patent Pending

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



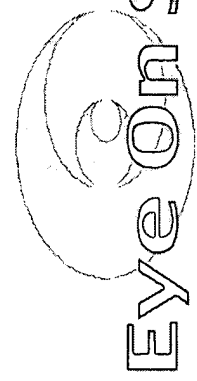
Group Administration



Email Administration



User Administration



Home
Customer Admin
Search Providers
Logout

Customer Administration

User Administration			
User Information	Groups Assignments	Functional Areas	Email Notification
UserName:	<input type="text"/>	Email Address:	<input type="text"/>
First Name:	<input type="text"/>	Last Name:	<input type="text"/>
Address 1:	<input type="text"/>		
Address 2:	<input type="text"/>		
City:	<input type="text"/>	State: <input type="text"/>	Zip: <input type="text"/>
Phone:	<input type="text"/>	Fax:	<input type="text"/>
Mobile:	<input type="text"/>	Pager:	<input type="text"/>
<input type="button" value="SUBMIT"/>		<input type="button" value="RESET"/>	

* Entries marked in Red are required.

Fig 10M

Eye On Solutions

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

WMT
PEST MANAGEMENT
Pest Management
Reporting System



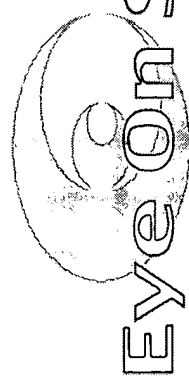
Group Administration



Email Administration



User Administration



Eye On Solutions

Home
Customer Admin
Search Providers
Logout

Customer Administration

User Administration

User Information	Groups Assignments	Functional Areas	Email Notification
UserName: <input type="text" value="jdoe"/>	Email Address: <input type="text" value="jdoe@aol.com"/>		
First Name: <input type="text" value="John"/>	Last Name: <input type="text" value="Doe"/>		
Address 1: <input type="text" value="Store #35"/>			
Address 2: <input type="text" value="123 Main Street"/>			
City: <input type="text" value="Pittsburgh"/>	State: <input type="text" value="PA"/>	Zip: <input type="text" value="15217"/>	<input type="text" value="1234"/>
Phone: <input type="text" value="412-555-1234"/>	Fax: <input type="text" value="412-555-4321"/>		
Mobile: <input type="text"/>	Pager: <input type="text"/>		
<input type="button" value="SUBMIT"/>		<input type="button" value="RESET"/>	

* Entries marked in Red are required.

FIG 102

SYSTEM NAME: EYE ON SOLUTIONS
USER: JOHN DOE
CURRENT TIME: 3/21/2001 12:35:41 PM
LAST LOGIN: 3/20/2001 10:52:28 AM

Logged In

John Doe

Current Time

3/21/2001 12:35:41 PM

Last Login

3/20/2001 10:52:28 AM



Pest Management

Reporting System



Group Administration



Email Administration



User Administration

Home
Customer Admin
Search Providers
Logout

Eye On Solutions

Customer Administration

User Administration

Are you sure that you want to submit this new user? Review the user information that you submitted below and click yes to submit. After you accept this information, the system will generate a random password for this user and send an email to the email address provided instructing the user to log in to the system with the newly generated password. Once logged in, the user will be given the opportunity to change the system generated password.

UserName: jdoe	Address 1: Store #35	Phone: 412-555-1234
First Name: John	Address 2: 123 Main Street	Fax: 412-555-4321
Last Name: Doe	City: Pittsburgh	Mobile: N/A
Email: jdoe@aol.com	State: PA	Pager: N/A
	Zip: 15217	

YES

NO

Fig 100

FIG. 100 is a screenshot of a web browser displaying the Eye On Solutions website. The browser's address bar shows the URL "http://www.eyesolutions.com". The page content includes a header with the "Eye On Solutions" logo and navigation links: "Home", "Customer Admin", "Search Providers", and "Logout". Below the header is a large banner area with the text "Customer Administration" and "User Administration". A search bar is present with the prompt "Select a user to edit:" and a "SUBMIT" button. The footer contains a login status for "John Doe" and a list of links: "Group Administration", "Email Administration", and "User Administration".

Logged In

John Doe

Current Time

3/21/2001 12:35:41 PM

Last Login

3/20/2001 10:52:28 AM



Pest Management

Reporting System



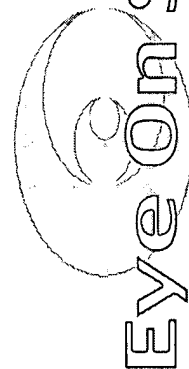
[Group Administration](#)



[Email Administration](#)



[User Administration](#)



Eye On Solutions

Home
Customer Admin
Search Providers
Logout

Customer Administration

User Administration

Select a user to edit:

SUBMIT

Fig 10P

Internet Explorer 4.01 (Service Pack 4) - http://www.eyesolutions.com/

Logged In

John Doe

Current Time

3/21/2001 12:35:41 PM

Last Login

3/20/2001 10:52:28 AM



Pest Management

Reporting System



Group Administration



Email Administration



User Administration

Home
Customer Admin
Search Providers
Logout

Eye On Solutions

Customer Administration

User Administration

Select a user to edit:

▼	▼	▼
John Doe		
Joe Smith		
Harry Time		

Fig 10Q

US 2001/0100000 A1
Eye On Solutions, LLC
Patent Pending

Logged In

John Doe

Current Time

3/21/2001 12:35:41 PM

Last Login

3/20/2001 10:52:28 AM



Pest Management
Reporting System



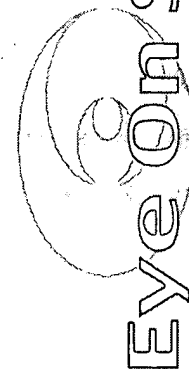
Group Administration



Email Administration



User Administration



Eye On Solutions

Home
Customer Admin
Search Providers
Logout

Customer Administration

User Administration

Select a user to edit:

John Doe

SUBMIT

Fig 16R

SYSTEM STATUS: ALL SYSTEMS ARE ONLINE. LAST UPDATE: 3/21/2001 10:52:28 AM.

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



Group Administration



Email Administration



User Administration

Home
Customer Admin
Search Providers
Logout

Eye On Solutions

Customer Administration

User Administration

User Information	Groups Assignments	Functional Areas	Email Notification
------------------	--------------------	------------------	--------------------

UserName: Email Address:

First Name: Last Name:

Address 1:

Address 2:

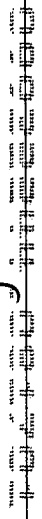
City: State: Zip:

Phone: Fax:

Mobile: Pager:

* Entries marked in Red are required.

Fig 105



Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



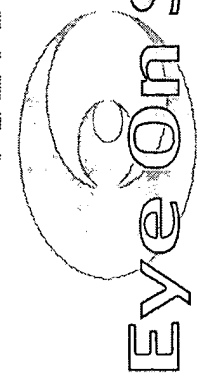
Group Administration



Email Administration



User Administration



Home
Customer Admin
Tech Providers
Logout

Customer Administration

User Administration

User Information Groups Assignments Functional Areas Email Notification

User:

Doe, John

Available Groups:

- Region 101
- Region 102
- Region 103
- Region 105

Selected Groups:

- Region 104

SUBMIT

RESET

* Entries marked in Red are required.

Fig 10T

Eye On Solutions

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



Group Administration



Email Administration



User Administration

Eye On Solutions

Home
Customer Admin
Search Providers
Logout

Customer Administration

User Administration

User Information Groups Assignments Functional Areas Email Notification

User:

Doe, John

Available Functions:

User Administration
Group Administration
Email Administration
Pre-configured Detail Report
User Defined Detail Report
Send Comments

Selected Functions:

SUBMIT

RESET

* Entries marked in Red are required.

Fig 10d

US 2001/0100000 A1
Eye On Solutions, LLC
Patent Pending

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



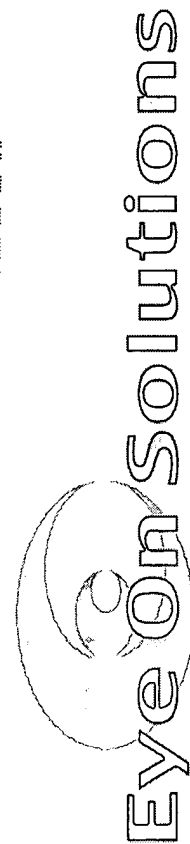
Group Administration



Email Administration



User Administration



Home
Customer Admin
Search Providers
Logout

Customer Administration

User Administration

User Information Groups Assignments Functional Areas Email Notification

User:

Doe, John

Available Email Groups:

Daily Update

Value = 4

Weekly Summary

Selected Email Groups:




SUBMIT

RESET

* Entries marked in Red are required.

Fig 10V

<div>Eye On Solutions</div>		<div>Home Customer Admin Search Providers Logout</div>	
<div>Customer Administration</div>			
<div>User Administration</div>			
<div>Select a user: <div></div><div>▼</div></div>			
<div>or</div>			
<div>Reset all user passwords</div>			
<div>SUBMIT</div>			

<div>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</div>		<div>WMT PEST MANAGEMENT Pest Management Reporting System</div>	
<div> Group Administration</div>		<div> Email Administration</div>	
<div> User Administration</div>			

F5 10W

VERBODEN TOEGANG TOT DEZE TOEGANGSWIJZINGEN. ALLE RECHTEN VOORBEHOUDEN. 2001 EYE ON SOLUTIONS, LLC. ALLE RECHTEN VOORBEHOUDEN.

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



Group Administration



Email Administration



User Administration

Home
Customer Admin
Arch Providers
Logout

Eye On Solutions

Customer Administration

User Administration

Select a user to edit:

▼	
▲	John Doe
▲	Joe Smith
▼	Harry Time

Fig 10X




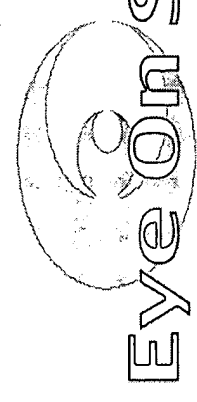
<div>Eye On Solutions</div>		<div>Home Customer Admin Search Providers Logout</div>	
<div>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</div>		<div>Customer Administration</div>	
<div>WMT PEST MANAGEMENT Pest Management Reporting System</div>		<div>User Administration</div>	
<div> <u>Group Administration</u></div>		<div>Select a user to edit:</div>	
<div> <u>Email Administration</u></div>		<div>John Doe</div>	
<div> <u>User Administration</u></div>		<div>SUBMIT</div>	

Fig 10Y

US 2001/0101010 A1

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



Eye On Solutions

Home
Customer Admin
Arch Providers
Logout



Group Administration



Email Administration



User Administration

Customer Administration

User Administration

Are you sure that you want to reset the user passwords for the user(s) listed below?
After you accept this information, the system will generate a random password for this user and send an email to the email address provided instructing the user to log in to the system with the newly generated password. Once logged in, the user will be given the opportunity to change the system generated password.

jdoe

YES

NO

Fig 10Z

US 6,811,111 B2
 Eye On Solutions, LLC
 12/15/2001

Logged In

John Doe

Current Time

3/21/2001 12:35:41 PM

Last Login

3/20/2001 10:52:28 AM



Group Administration



Email Administration



User Administration

Home
 Customer Admin
 Search Providers
 Logout

Eye On Solutions

Customer Administration

User Administration

Are you sure that you want to reset the user passwords for the user(s) listed below?
 After you accept this information, the system will generate a random password for this user and send an email to the email address provided instructing the user to log in to the system with the newly generated password. Once logged in, the user will be given the opportunity to change the system generated password.

Reset all user passwords

YES

NO